What is “Customary Maintenance”?

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Customary Maintenance

23 CFR 750 707 (d) (5) Reasonable repair and maintenance of the sign. Each State shall develop its own criteria to determine when customary maintenance ceases and a substantial change has occurred which would terminate nonconforming rights.
Missouri

- 19% conforming signs
- Replacement of under 50% of the support poles in 12 month period
Iowa

- 92% conforming signs
- Repair that requires more than 60% of the whole replacement cost constitutes reconstruction and is prohibited
Nebraska

- 74% conforming signs
- Substantial change includes the replacement of poles that exceeds 25% per year or if less than four poles, one pole per year
Kansas

- 43% conforming signs
- Repair costs must be less than 60% of cost to repair whole sign
Oklahoma

- 77% conforming signs
- Customary maintenance- does not include any pole replacement
- Damage- injury or harm as a result of wear or tear, storms, or other natural causes; must request authorization for repair
- Destroyed- when damage exceeds 50% of the sign structure
Arkansas

- 71% conforming signs
- Customary maintenance is based on definition of destroyed, which is 50% or more of the supporting poles
Tennessee

- 72% conforming signs
- Replacement of up to 50% of poles, posts or other support structures in 24 month period
- Evaluated upon written request
Illinois

- 70% conforming signs
- Normal maintenance does not include replacement of more than 60% of the uprights, in whole or in part, of a wooden sign structure; or replacement of more than 30% of the length about ground of each broken, bent, or twisted support of a metal sign structure
Customary Maintenance Summary

- 8 states surveyed
- 2 states - 60% replacement cost
- 6 states - range of 49% to 60% structural replacement
How do you define customary maintenance?

- Modification
- Maintenance
- Customary maintenance
- Reconstruction
- Repair
- Substantial change
So the question is...

How much is too much?

It is up to YOUR state.