Oregon Department of Transportation
Right of Way Section

Performance Measures
Performance

“Play Like a Champion Today”

“Winning isn’t Everything, it’s the Only Thing”
New ODOT Right of Way Motto?

a. “To give anything less than your best is to sacrifice the gift”

b. “A lot of people run a race to see who is fastest, ODOT runs to see who has the most guts”

c. “Somebody may beat ODOT, but they are going to have to bleed to do it”

d. “The best pace is a suicide pace and today is a good day to die”
A Strong Legacy of Growth

Earnings Growth Rate 11.1%
Things to Measure

• Project Actual Cost, Final STIP Estimate and Programming Estimate.
• Percent of Projects with Cleared Right of Way by Bid Let Date.
• Percent of Files Settled & Percent Difference to Reviewed Amount.
• Percent of Files RC’d, Deposited and Litigation Costs.
• Percentage of Customers Satisfied with ROW Quality.
• Total Numbers of ROW Work Product.
Right of Way Performance Measures

- **On Time Project Delivery:** To monitor performance in clearing projects with Right of Way prior to Let-Date and to determine if sufficient time is being allowed to obtain Right of Way while remaining in compliance with the Uniform Act.

- **Settlement Rate:** Percentage of properties acquired in excess of Just Compensation.
Right of Way Performance Measures

- **Condemnation Rate:** Percentage of properties acquired by Condemnation.
- **Customer Satisfaction:** Percentage of Customer Satisfaction Points from the Right of Way Property Owner Opinion Survey.
- **Quantity of Work:** Measurement of Right of Way activities.
Right of Way Performance Measures

1. **On Time Project Delivery:** To monitor performance in clearing projects with Right of Way prior to Let-Date and to determine if sufficient time is being allowed to obtain Right of Way while remaining in compliance with the Uniform Act. A holdout is a property that is not in ODOT’s possession at the contract letting date.
   - Percentage of Holdout Files to Total Files Certified during period: _____%
   - Percentage of ODOT Projects Certified with Holdouts during period: _____%

2. **Settlement Rate:** Percentage of properties acquired in excess of Just Compensation.
   - Percentage of Files Settled during period: ______%
   - Settlement Compensation Rate: Amount Paid for Files Settled: _______% over Just Compensation during period:
   - Overall Compensation Rate: Total Amount Paid for All Files Acquired: ______% over Just Compensation during period:

3. **Condemnation Rate:** Percentage of properties acquired by Condemnation.
   - Percentage of Files with Deposits to court to obtain Possession during period: _____%
   - Percentage of Files with “Recommendation for Condemnation” during period: ______%
   - Number of Condemnation Trials during period: ___

4. **Customer Satisfaction:** Percentage of Customer Satisfaction Points from the Right of Way Property Owner Opinion Survey:
   - Acquisition - during period: _____%  Relocation - during period: ____%

5. **Quantity of Work:** Measurement of Right of Way activities.
   - Total Files Acquired during period: ___
     - Donation/Dedication Files (6007 files): ___
     - Project Files Donated: ______
   - Number of Displacements (Relocations) during period: ___
     - Residential Claims Processed: ____
     - Non-Residential Claims Processed: ____
     - Personal Property, Signs, Protective Rent Claims Processed: ___
   - Number of Appraisals during period (not counting PM appraisals):
     - Fee: ___
     - Staff: ____
     - Administrative Valuations: ___
     - Total Appraisals + Administrative Valuations: ___
     - Additional Appraisal Reviews for LPAs: ___
   - Total Compensation Paid during period: $____________