



ARKANSAS STATE HIGHWAY AND TRANSPORTATION DEPARTMENT



# ARKANSAS RELOCATION IS GOING ELECTRONIC

2012 AASHTO Subcommittee on Right of Way and Utilities Conference

Marriott Waterfront Hotel – Portland, Oregon  
April 29 to May 3, 2012



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## Arkansas has a Turbo Relocation® Site License that supports 1 to 5 users within the agency

- Arkansas has been utilizing the Turbo Relocation software on select projects for approximately one year
- Recently, Arkansas began using the software on all relocation projects

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## Highway 62 Widening Project

**100 acquisition tracts**

**12 displaced residences**

**5 displaced businesses**

**5 displaced personal properties**

All relocation assistance and payment eligibility will be tracked, logged, documented and determined utilizing Turbo Relocation.

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## What Will Turbo Relocation Do?

- Aid In Conformance with Uniform Act and CFR
- Automate Benefit Determinations and Calculations
- Provide Data Storage with Multi-Level Access Security
- Help Increase Quality and Decrease Calculation Errors

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## What Else Will Turbo Relocation Do?

- Serve as a Training Tool
- Allow Customizable Notifications
- Integrate with Other Agency IT Systems

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## Implementing Software

### Advantages and Expectations:

- New and Exciting
- Increased Productivity and Higher Output
- Reduction of Human Errors
- Centralized Control and Distribution of Information

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## Implementing Software

### Disadvantages and Risks:

- Change and “OH NO! Change”
- Temporary Decrease in Productivity/Output
- Lost Time in Training and Implementation
- Learning Curve
- Frustration

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## Implementing Turbo Relocation

### Expected Benefits:

- More Accessible Data
- Reduced Data Entry
- Improved Reporting Capability
- Consistent Eligibility and Payment Calculations
- Automated Claim Form Generation
- Modernization of the Relocation Process and Documentation

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## Personal Perspective

### Appealing Benefits of Turbo Relocation

- Online File Access Including Coordinator's Diary
- Ability to Attach Documents to the System

### Anticipated Benefits of Turbo Relocation

- Continued Software Updates and Enhancements
- Automated Form Generation
- Ability to Customize Reports

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## Arkansas Supports Turbo Relocation

### Arkansas Right of Way Division Personnel have served on:

- The Initial AASHTO Task Force Team that defined the requirements and issued the Request for Proposals to develop a relocation software product
- The AASHTO Task Force Team that selected and guided the contract developer in the design of Turbo Relocation
- The Temporary Advisory Group overseeing the enhancements and marketing of Turbo Relocation

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